

# MOHAMED AZARUDEEN

IT Engineer

Dubai, United Arab Emirates

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## PROFILE

As an experienced IT Engineer with over 7+ years of experience, I have a track record of successfully designing and implementing complex systems and networks for organizations. My biggest achievement was successfully migrate the company's entire network infrastructure. My attention to detail, problem-solving skills, and ability to effectively communicate complex technical information make me an invaluable asset to any organization. Additionally, I possess extensive knowledge in various programming languages such as C#, Python, MS SQL and Oracle, and I am always eager to learn new technologies.

## EMPLOYMENT HISTORY

❖ **Activation Agent, DU Telecommunication** ..... Oct 2020 — Present  
Dubai

### Consumer Service Fulfillment & Assurance

- Efficiently delivered services to customers within designated time frames, consistently surpassing expectations
- Verified critical documents with meticulous attention to details, ensuring accuracy and compliance
- Conducted thorough background checks on customers to ensure a safe and secure services environment
- Diligently verified customer addresses to guarantee seamless and prompt service delivery
- Maintained strict confidentiality of client information, adhering to established privacy regulations
- Scheduled appointments with customers, effectively coordinating and managing logistics
- Orchestrated on-site engineer arrangements, successfully coordinating technical support for clients

❖ **Software Developer, Sardonyx Technology** ..... Jan 2017 — Oct 2019  
Tamil Nadu

**SIRA Portal** (Security Industry Regulatory Agency) Govt. of Dubai Project

**Video Guard Portal** Govt. of Dubai Project

- Worked with Senior Software developers to deliver attractive user interfaces across a range of web applications.
- Developed and maintained web applications using C#.net in Microsoft visual studio
- Optimized application performance and scalability through code reviews, refactoring, and performance tuning.
- Enhanced the progress of issuance of NOC Certificate, Company license, Auditing Certificate, Individual and personal license through the online
- Indexing the developing the search for stable user interface
- Worked closely with designing team to develop, Web & desktop-based software applications
- Enable online tracking and provide flicker free live video stream for monitoring purposed
- Provided mentorship and guidance to junior developers, fostering a culture of continuous learning and improvement

❖ **Software Developer, Armada Technology** ..... Nov 2019 — Apr 2020  
Dubai

- **Development:**  
**Requirements:** Understand business needs.  
**Design:** Plan the system architecture and user interface.  
**Build:** Write the code and add necessary features.  
**Test:** Ensure it works smoothly.

- **Installation:**
  - Set Up Hardware:** Install terminals, card readers, etc.
  - Install Software:** Load the POS software onto the hardware.
  - Integrate:** Connect the POS with other systems (accounting, inventory, etc.).
  - Train:** Teach staff how to use it.
  - Support:** Provide ongoing maintenance.

## EDUCATION

|                            |                     |
|----------------------------|---------------------|
| ❖ Bharathidasan University | Jun 2012 — Apr 2015 |
| M.C.A                      | Tiruchirappalli     |
| ❖ Bharathidasan University | Jun 2009 — Apr 2012 |
| B.C.A                      | Tiruchirappalli     |
| ❖ SI(BMS) Hr Sec           | Jun 2008 — Apr 2009 |
| HSC                        | Tamil Nadu          |
| ❖ SI(BMS)Hr Sec            | Jun 2006 — Apr 2007 |
| SSLC                       | Tamil Nadu          |

## SKILLS

|                                      |             |            |             |
|--------------------------------------|-------------|------------|-------------|
| Cisco Certified Network Associate    | Experienced | ASP.NET    | Experienced |
| Microsoft Certified Systems Engineer | Skillful    | JQuery     | Experienced |
| Microsoft SQL Server                 | Skillful    | MS SQL     | Experienced |
| Microsoft Visual Studio              | Experienced | Oracle SQL | Experienced |
| C Sharp (Programming Language)       | Experienced | HTML & CSS | Experienced |
| Python (Programming Language)        | Skillful    |            |             |

## LANGUAGES

|           |                   |         |                        |
|-----------|-------------------|---------|------------------------|
| Tamil     | Native speaker    | English | Very good command      |
| Malayalam | Very good command | Hindi   | Good working knowledge |

## PERSONAL DETAILS

|                         |                         |
|-------------------------|-------------------------|
| ❖ Date of birth         | 05/10/1991              |
| ❖ Nationality           | Indian                  |
| ❖ Passport Validity     | Valid till Sep 19, 2029 |
| ❖ Current Visa Status   | Valid till Jan 24, 2027 |
| ❖ Dubai Driving License | Valid till Nov 28, 2029 |